

### TERMS AND CONDITIONS OF MEMBERSHIP

#### GENERAL

1. Memberships are issued as per completed membership form for the individual or family and are strictly for the registered members use only. Identification may be requested with random checks made by Centre staff. Any membership found to be inappropriately used will be cancelled immediately and NO REFUND issued.
2. Members may not allow entry to any other person(s), either known or unknown to the member. Any breach of access attendance by a member will result in the membership being cancelled immediately and NO REFUND issued. Further suspension from the centre may be applied.
3. Concession memberships are offered to Health Care Card, Pension Card holders, Dept of Veterans Affairs Card, Senior Card, Full Time Students and Emergency Service Personnel only and at the discretion of the Shire of Coolgardie.
4. Children aged 5 years and under are required to always wear a "Watch Around Water" wrist band while inside of the aquatic facility.
5. Children aged 5 years and under MUST be supervised at arm's reach while in all water bodies. Children under 10 years of age must be supervised by a person 16 years of age or older at all times.
6. Parents or guardians with children under 10 years shall be dressed to enter the water if Required.
7. Parents or guardians who fail to adequately supervisor children will be reminded and cautioned by staff. Further failure to adequately supervise children; parents and children will be asked to leave facility.
8. Children aged 10 years+ are eligible to have access to the facility without supervision.
9. The Shire of Coolgardie is committed to the Leisure & Fitness Industry Code of Practice.
  - a. Pre-exercise screening questions are part of the online form and updated at each membership renewal with the aim to identify those individuals who may be at a higher risk of an adverse event during physical activity/exercise. (These questions are self-administrated and self-evaluated).
10. Management reserves the right, to refuse entry to any person at all times, i.e., where the person is under the influence of alcohol, drugs or for any other reason considered to create a potential hazard for that person or other persons.
11. Memberships are NOT TRANSFERRABLE.
12. Membership **Suspension - due to medical reasons**, members must provide in writing (email) an explanation of the suspension they are requesting with a current medical certificate.
13. **MEMBERSHIP COOLING-OFF PERIOD**, members may terminate their membership **within 7 days**; after the day on which the client enters into the agreement. Administration fees will apply at a pro rata rate to the term of agreement.
14. To **CANCEL** a membership, each member must request in writing (email) or allow membership to expire.
15. All members agree to join the Shire of Coolgardie membership e-mail contact list and consent to receive from time-to-time information and offers regarding the Centre's activities. Members wishing to 'opt out' of this service may do so by advising staff in writing (email).

## AQUATIC MEMBERSHIPS

16. No person under the influence of alcohol or drugs is not permitted within the Shire of Coolgardie facilities.
17. Membership access card is an **additional cost of \$30** to each member and lost or misplaced cards will be replaced at a cost of \$30.00 per FOB or card.
18. Online form will have area to upload Photo ID and evidence for a concession rate.
  - a. Photo ID example i.e., Driver's license, Student ID, Passport, WA photo card, Pension card, WWC, Employee Card

## MEMBER CODE OF CONDUCT

### Swimming Pool & Other General Safety Rules

- Do not enter the facility if suffering from any skin problem, illness or disease that is contagious. Exception (provide a medical certificate - stating not a risk to other patrons)
- Do not enter the water if you have diarrhoea or had gastroenteritis within the last 14 days.
- Children under 10 years of age must be supervised by a person 16 years of age or older, at all times.
- Children under the age of 5 must be always within reach of their carer.
- Parents or guardians with children under 10 years shall be dressed to enter the water if required.
- Persons must not permit animals under their control to enter the facility.  
Exception (Guidedogs etc, however must not enter water)
- Do not enter water if in an unclean condition, or wearing unclean clothes
- Do not enter water if under the influence of alcohol and/or drugs.
- Babies, children, and persons suffering incontinence and who ordinarily wear nappies must wear an aqua-nappy when in the waterbody.
- The maximum number of persons permitted in this facility at any one time is \$
- Use the toilet before entering the pool.
- Do not deposit rubbish, or offensive material e.g., bodily wastes into the water
- Do not enter water if you have any bleeding or oozing.
- No dive-bombing, running or rough play in the pool.
- No disorderly behaviour.
- No alcohol is allowed in this facility.
- No smoking is not permitted within the Aquatic facility; smokers must go 15 metres away from the front entrance to smoke.
- No food or drink is allowed to be consumed whilst in the water bodies.
- No glass objects to be taken into this facility, staff may request to inspect bags prior to entry.
- Surfboards, boogie boards or similar, are not allowed in the pool.
- All floating toys and objects are to be removed from the pool after use.
- Do not use soap, detergent, or any other substance in the water.
- Remove all rubbish from the pool area and into the bins provided
- Do not climb up, or onto any fence or partition or roof within the pool area.
- For accidents or emergencies CONTACT 000 or advise staff who can assist.

### MEMBER DRESS CODE

1. Clothing which is not designed for water-based activities cannot be worn i.e. work uniforms, school uniforms, dresses, skirts, pants with belts are not permitted to wear into water bodies.
2. All jewellery that may possibly injure a user, including rings and necklaces should not be worn.